



NEW TOWN KOLKATA DEVELOPMENT AUTHORITY

(A Statutory Authority Under Government of West Bengal)

Plot No. DG/13, Premises No. 04-3333, Action Area-ID,

New Town, Kolkata - 700 156

Memo No. 4278/NKDA - 14012(11)/1/2026- IT Sec (NKDA) - NKDA

Dated: 05/08/2026

CORRIGENDUM

Name of work: Comprehensive Annual Hardware Maintenance of Computers, Printers, Servers, Scanners, UPS Systems, Local Area Network (LAN) Infrastructure, Including Switches and Other Related Peripherals Installed at the Offices of New Town Kolkata Development Authority (NKDA) (for one year).

Tender ID :2026_NKDA_1035043_1.

Ref: NOTICE INVITING e-Quotation No.: WBNKDA/07/EE-E/ IT-SEC/NKDA OF 2026-27dated: 27/07/2026 circulated vide this office Memo. No. Memo No. 4816/NKDA - 14012(11)/1/2026- IT Sec (NKDA) - NKDA Dated: 27 /07/2026 of New Town Kolkata Development Authority, Plot No: DG/13, Premises No: 04-3333, Action Area - ID, New Town, Kolkata-700156

This is to notify that, Prebid-meeting agenda, the following corrigendum is hereby issued with reference to the above-mentioned NleT.

Sl. No.	As is	Would be
1.	A. General (Sl No 1) New Town Kolkata Development Authority, invites e-tender under two bid system (Technical and Commercial/Financial) from bonafide agencies/companies for comprehensive AMC of Servers, Desktop Computers, Laptops, Printers, Scanners, UPS along with other peripherals and Network equipment installed in this Offices of NKDA, for a period of one year, which may be extended for a further maximum period of two (02) years, subject to satisfactory service during the contract period. Such extension(s) of AMC, if awarded, will be for a period of one (01) year at a time.	General (Sl No 1) New Town Kolkata Development Authority, invites e-tender under two bid system (Technical and Commercial/Financial) from bonafide agencies/companies for comprehensive AMC of Servers, Desktop Computers, Laptops, Printers, Scanners, UPS along with other peripherals and Network equipment installed in this Offices of NKDA, for a period of one year.
2.	Eligibility/Pre-Qualification Criteria: Item No. K (Sl No 5) Authorized by HP/ Lenovo for Desktop, CISCO for switches and HP/ Cannon/ Epson for Printer & Photocopier Copy of valid OEM certificate.	Eligibility/Pre-Qualification Criteria: Item No. K (Sl No 5) Authorized by A. Printer: Canon, HP, Epson B. Desktop: HP, Dell C. Scanner: Canon, HP, Epson D. UPS: APC E. Server: Cisco, IBM, HP F. Switch: Cisco

3.	<u>TECHNICAL: Scope of work:(Item No. f)</u> Three well trained/qualified engineers shall be deployed onsite to resolve the hardware problems between 10:00 AM to 7.00 PM on all working days. The engineer must have experience in all the above and should also be responsible for advising the Reporting Officer of actions to be taken or initiated in regard to effective maintenance of the entire information and communication technologies systems of NKDA. The engineer is also liable to work on all holidays (if services are required) and without any additional amount.	<u>TECHNICAL: Scope of work:(Item No. f)</u> Three well trained/qualified engineers shall be deployed onsite to resolve the hardware problems between 10:00 AM to 7.00 PM on all working days. (Monday to Saturday) The engineer must have experience in all the above and should also be responsible for advising the Reporting Officer of actions to be taken or initiated in regard to effective maintenance of the entire information and communication technologies systems of NKDA. The engineer is also liable to work on all holidays with Sunday (If services are required) and without any additional amount.
4.	A. TECHNICAL	A. TECHNICAL: <u>6. Standby Arrangement:</u> a) Standby arrangement to be made in case the equipment(s) is / are to be taken to workshop for repairs. Problem should be solved within maximum of 02 (Two) working days. b) In case any equipment not repairable in that case agency have replaced by similar new equipment's c) Agency have to make an inventory of standby arrangement of Desktop Computer (02 No), Printer (05 Nos), Scanner (2 Nos), Unmanaged Switch (2 Nos), Keyboard (10 Nos), Mouse (20), LAN Tester, I/O Box (10), RJ 45(20), Patch Cord (10), Server (2).

Note: Other terms and conditions of the NleT shall, however, remain unchanged.


Executive Engineer(Electrical)

New Town Kolkata Development Authority

Memo No. 4978 /NKDA - 14012(11)/1/2026- IT Sec (NKDA) - NKDA

Dated: 05/08/2026

Copy forwarded for information and necessary action to:-

1. Chief Executive Officer, NKDA.
2. Chief Engineer, NKDA.
3. Finance Officer, NKDA.
4. Assistant Engineer (Electrical), NKDA
5. P.A to the Hon'ble Chairman, NKDA.
6. Office Notice Board & Official Website of NKDA (www.nkdamar.org)
7. Official Website of W.B. Tender (www.wbtenders.gov.in)


Executive Engineer(Electrical)
New Town Kolkata Development Authority