

NEW TOWN KOLKATA DEVELOPMENT AUTHORITY (NKDA)

Social Welfare Department

Health & Public Health Section

Standard Operating Procedure (SOP) for Snake Sightings and Snake Bite Management

1. Scope of the SOP

This SOP applies to all NKDA residents, field staff, contractors, and any personnel working within the NKDA area to provide clear guidelines for the safe handling of snake sightings and the immediate, effective management of snake bite incidents within NKDA jurisdiction, ensuring safety of residents and protection of wildlife.

2. Snake Sighting

2.1. Upon spotting a snake at any location within NKDA jurisdiction:

- **Do not attempt to catch or harm the snake.**
- **Immediately contact the Forest Department, Bidhannagar for safe rescue:**
Phone: 033 2334 0234
- You may also call the **NKDA Helpline: 1800 103 7652**

3. Conduct an assessment to identify possible causes:

- Presence of construction sites with debris.
- Improper garbage disposal or dumping.
- Dense foliage, unmaintained green verges, or jungle overgrowth.
- Water logging in and around residential or vacant plots.

The concerned NKDA departments must take corrective action, such as clearing overgrowth, ensuring proper garbage disposal, and addressing water logging.