Response to queries raised in pre bid meeting for BIO-METRIC ATTENDENCE SYSTEM FOR NKDA

Q.   How the visitors will be monitored in the Bio Metric Attendance System?

Ans.   There is no requirement of tracking visitors in this system. So this module can be removed.

Q.   The Bio Metric Attendance System will be a web or desktop based system.

Ans.   The Bio Metric Attendance System should be fully web based with live data view, edit, report generation etc.

Q.   Which platform is preferred for the system?
Ans.   The Bio Metric Attendance System should be on Windows platform.

Q.   The system should use Leave format or any other specific format?
Ans.   The system should use standard Leave format of NKDA

Q.   Can the Onsite support of 2 months be reduced?
Ans.   Yes, the Onsite support stands reduced to one month.

Q.   During the scanning of the finger prints there may be issues of dry finger i.e finger which has no rings. In such case what will the system do?
Ans. We are focusing on card less system so this can be managed by Hand Geometry Reader.

Q.   The second payment of 40% of amount is after successful of two months onsite support. Can this payment be made changed?
Ans.   The new payment schedules are as follows.
           60% after successful installment and live introduction of the system.
           30% payment after satisfactory completion of next one month of onsite support.
           10 % after completion of warranty period.

       Earnest money shall be adjusted with the 3rd installment for the successful bidder. In the case of unsuccessful bidder the amount will be returned

Q.   Can the 2nd installment amount be put on bank guarantee?
Ans.   No, the amount cannot be put on Banks guarantee.

Q.   Instead on Demand Draft for earnest amount, can we provide NSIC Certificate.
Ans.   No. The Earnest amount should be provided in the form of Demand Draft.

Q.   Can the point in 3 sub point IV in "Proposal format and scoring criteria" can be explained.
Ans. Yes. The technical scoring in this point will be as follows:
           For less than 1 year: 4
           For more than one year but less than 2 years:3
           For more than 2 years but less than 3 years:2
           For more than 3 years:0

Q.   Will the PC be supplied by the vendor or NKDA?

Ans. PC will have to be supplied by the same vendor

Q.   What is the specification of the PC?

Ans. Minimum specification will be as follows:

       a. Processor: Intel Xeon Processor, 3.4 GHz (minimum).

       b. Operating system: Windows 2003 Server (or latest).

       c. RAM (at least): 4 GB DDR3 (installed).

       d. HDD: 320 GB with HOT SWAP (Minimum), (SATA/SCSI).

       e. Optical Drive: DVD (Read +Write).

       f. Monitor: 19" Flat LCD.

       g. Mouse: Optical (USB).

       h. Key board: Standard (USB).

       i. LAN: 2 X Ethernet [10/100/1000BaseTX] .

       j. USB port (at least): 6 nos. (front side : 2nos. and rear side: 4 nos.)

       k. Serial port/ COM port/ Parallel port

       l. PCI slots (spare and unused): 2nos. (minimum).

       m. Sound card (on board or internal).

       n. 3 Years on site warranty from OEM

       o. Accessories: And all the software, drivers, cables, required for the Servers.

   All software used in the system should be licenced.

Q.   Explanation on "live and online without any time lag or requiring any migrating programme"

Reports to be generated on real time without any time lag and there should not be any interface between the embedded software and the generated report to get the report updated .

Q.   System administration hierarchy

The system administrator should have both view, edit and entry permission over all views, reports and database; Individual Departmental heads should have view permission for their respective department; One or two top level managers will have view permission for the entire organization; All employees(User level) will have view permission for their respective individual reports only.

Q.   Wheather separate readers will be necessary for enrollment.

Ans. No.

Same reader should be capable of being customized on time basis for enrollment as well as authentication of users.

Q.   Whether Certification from OEM is required?

Ans. Yes.
Certification of warranty and authorization from the OEM is required.An Indian Manufacturer with service centre set up in Kolkata will be preferred.

Q.   In the Corrigendum what is meant by " Opening of Final Proposal"

Ans. It should be read as "Opening of Financial Proposal "

 ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED AS IN THE BID DOCUMENT